

# Come and Learn More About the State's Integrated Care Initiative

## Listening Sessions

The Department of Aging and Office of Long-Term Living are working with Medicare Advantage plans in the State to develop a **new voluntary option** that would be offered through existing Medicare managed care plans. It is **for people who are at least 60 years old and who receive both Medicare and Medicaid**. It's called the "Integrated Care Initiative". This program will cover the costs of most of Medicare and Medicaid services, including medical services, in-home care, nursing home care, prescription drugs and medical equipment. We want to hear from you on how this program should work.

The State knows that Medicare and Medicaid do not always work well together, and can be confusing and difficult for consumers and family members. For example, consumers might experience the following problems:

- Doctors and other providers might be confused about which program pays for services.
- Consumers might be getting bills they should not get.
- Consumers are sometimes asked the same questions over and over again because no one is helping coordinate all of their services.

We have scheduled listening sessions to tell you more about this program and to hear your questions and concerns. We hope you or a family member can attend. Here are some things we would like to know about:

- o Have you been having trouble getting your health care or helping someone else get their health care from Medicare and Medicaid?
- o After learning about this new program, what would be the best way to provide you with more information - U.S. Mail, e-mail, phone call, or more meetings?
- o Should we hire people to explain the advantages and disadvantages of this new program as compared to current services?
- o Should we also hire people to help people who have problems getting services from this new program?
- o What services are important to you?
- o Should people already in a Medicare Advantage plan be automatically enrolled in this new program or should they have to tell us first that they want to enroll? (They can always opt out.)

We hope you can attend one of the **listening sessions listed on the back**. Each meeting begins at 9:00 a.m. and will end by noon. **Refreshments will be served.**

**Friday, August 7, 2009**

**(Philadelphia County)**

Philadelphia Senior Center  
509 South Broad Street  
Philadelphia, PA 19147

**Tuesday, August 11, 2009**

**(Allegheny County)**

Vintage Senior Center  
401 North Highland Avenue  
Pittsburgh, PA 15206

**Monday, August 17, 2009**

**(Westmoreland County)**

Westmoreland Community College  
Science Hall  
145 Pavilion Lane  
Youngwood, PA 15697

**Friday, August 28, 2009**

**(Northampton County)**

Hispanic Senior Center  
520 East Fourth Street  
Bethlehem, PA 18015-1804

**Monday, August 10, 2009**

**(Beaver County)**

Circle of Friends – Baden  
The corners of Linmore and Wayne Streets  
Baden, PA 15005

**Friday, August 14, 2009**

**(Lancaster County)**

Lancaster Farm & Home Care Center  
1383 Arcadia Road  
Lancaster, PA 17601

**Wednesday, August 26, 2009**

**(Philadelphia County)**

JCC's Kline Branch Center & Russian Satellite  
10100 Jamison Avenue  
Philadelphia, PA 19116

**Monday, August 31, 2009**

**(Conference Call)**

Dial-In: 1-800-706-7745  
Passcode: 341-064-31  
TTY Users: 1-800-654-5984

**How you can attend:**

If you would like to come to a session, please let us know by registering at least 2 days before the session. You may register by:

Calling (toll free): **1-877-591-6826**

TTY Users: **1-800-654-5984**

Emailing: [RA-IntegratedCareComments@state.pa.us](mailto:RA-IntegratedCareComments@state.pa.us)

Mailing: Office of Long-Term Living,  
Attention: Listening Sessions,  
P.O. Box 2675, Harrisburg, PA 17105.

**When you register, we will need:**

- 1) Your name
- 2) Session location you will be attending
- 3) If you plan on commenting

**How you can get more information about ICI:**

On the web at: <http://www.dpw.state.pa.us/about/olti/snp>

or by calling: 1-877-591-6826.

We want to hear your thoughts on this new program to make sure it meets your needs.